

The Sigma Financial Group - Customer Advisor Roles (Call centre) WITH JOBSKILLS AT BMET

ONLINE Sector-Based Work Academy (SWAP) opportunity!

Do you enjoy working and interacting with people in a fun, fast-paced environment? Do you have great communication skills, allowing you to interact with customers that need quick solutions?

Sigma Finance is a busy contact centre, providing excellent customer service on debt-recovery calls, outbound dialling campaigns and so much more!

Next start date: Monday 8th November 2021

ONLINE course schedule - 5 days per week for 3 weeks
(Monday-Friday 09:00-16:00)

ONLINE work experience - 1 week (Monday-Friday 09:00-18:00)

Jobskills at BMet are offering a three-week **ONLINE** sector-based work academy programme (SWAP) including extensive online pre-employment training, followed by one week of **ONLINE** work experience at Sigma Finance. All successful candidates will be offered a guaranteed job interview.

You will need:

- Good written and verbal communication skills
- Good typing skills
- A positive, customer-friendly personality

Candidates must;

- Be unemployed and in receipt of a benefit such as JSA or UC
- Be 19+ as of 31st August 2021 and have lived in the UK for the past three years
- Have suitable IT capabilities, such as an internet connection and computer/laptop with a webcam
- Provide appropriate photographic ID such as passport or driving license

To secure a place on the course:

Call **07526178782** OR email **luke.millard@bmet.ac.uk**