**Summary of student return to work survey**

We asked students returning to college to fill in a short questionnaire on their experiences. We are delighted to confirm that overwhelmingly the return to college was a positive one.

A summary of responses is shown below.

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| **Students gave a 4.48 safety rating out of 5 on being back at college - a big thumbs up!**  |

1. **Before you left home, how safe did you feel about returning to college?**
Average response of 3.63 (5 star rating)
2. **Now your visit is complete how safe did you feel you visit was?**
Average response of 4.48 (5 star rating)
3. **Is there anything we could do to improve your experience?**
There were a total of 16 responses to this question, 11 of which were satisfied that no improvements were needed.

**Specific comments:**

“It was all amazing, only thing would be that there is an example table set up for a student right next to the door that people leave by, which means breaking the social distancing 2M to leave the exam room. Maybe take away that one table to remove the risk”

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| **College comment:** We have taken this feedback on board and will ensure there is enough room to leave the exam room and we will remove any potential blockages.  |

“The man on the security desk was rude about us using the one-way system we had been told to use to go to the toilets”

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| **College comment:** We always pride ourselves on being friendly to everyone in college. We have reminded all staff on site of Ready Respectful and Safe. This is our way of life at college and doesn’t only apply to students.  |

“Supply masks”

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|  **College comment:** Government advice is as follows:“Wearing a face covering or face mask in schools or other education settings is not recommended. Face coverings may be beneficial for short periods indoors where there is a risk of close social contact with people you do not usually meet and where social distancing and other measures cannot be maintained, for example on public transport or in some shops. This does not apply to schools or other education settings”.Whilst we do not require staff or students to wear face coverings, we accept that some people might prefer to continue to wear face coverings at college. PPE will be provided for those curriculum areas that already use such protection in the delivery of their courses; and for Covid19 related first aid incidents. |

“Exams were scheduled to avoid peak times on trains, however due to the timing of the exam and the train times I ended up having to get a train at peak time anyway and wait in the train station for an hour as I was in town an hour and a quarter before the exam was scheduled, so I had to sit in the train station lounge with other passengers for an hour”

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| **College comment:** Thank you for your feedback – we will take that into account for other exams.  |

“Open Costa or the Cafe (takeaway only)”

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| **College comment:** We are missing our daily costa/Starbucks fix too. For now, it is bring your own refreshments but when we do a wider opening in the Autumn the canteens will reopen in the Autumn term |

**Next steps:**

The survey results have been shared with the local implement groups for further consideration.